"Fado Nights – Tourism Industry Ticketing Cooperation and Promotion Scheme" Regulation			
1	Objective and Introduction	<ul> <li>"Fado Nights" concert is planned to invite professional Portuguese fado singers to perform in Macao. It is hoped that the program will attract more tourists and citizens to the "Historic Centre of Macau" and at the same time promote the Portuguese traditional music culture.</li> <li>In order to enhance the attractiveness of the concert, small musical performances, such as violin, guitar or saxophone, will be arranged in the Gallery of Mirrors one hour before the official start of the concert. Authentic Portuguese snacks and specialty beverages will be sold at the concession stand, and ticket-holders will be entitled to receive an on-the-spot beverage redemption coupon.</li> <li>Event Venue: Dom Pedro V Theatre</li> <li>Event Time: 6pm–8pm</li> <li>&gt; 6pm-7pm (Open front garden and Gallery of Mirrors with snacks and beverage outlets and small-scale performances by local musicians)</li> <li>&gt; 7pm-8pm (Portuguese Fado show with 10-minute intermission)</li> </ul>	
2	Participants	Agências de viagens e estabelecimentos hoteleiros com licenças válidas em Macau	
3	Application Period	Applications can be made from 13 November 2023 until the event is held	
4	Application Method	Submit the documents listed in point 5 of the present Regulation to the Cultural Affairs Bureau by fax, email, post or in person. Fax: 2832 9491 E-mail: fadonights@icm.gov.mo Address: Praça do Tap Siac, Edif. do Instituto Cultural, Macau	
5	Documents Required	<ol> <li>"Fado Nights – Tourism Industry Ticketing Cooperation and Promotion Scheme" Application Form.</li> <li>Photocopy of a valid travel agent's license or hotel premises license.</li> <li>Photocopy of the identity document of the person who signed the above application form (the front and back be printed on the same page).</li> <li>If the declaration is signed by the proxy, a photocopy of the proxy's ID document (front and back on the same page) and the original/certified copy of the proxy must be submitted at the same time.</li> <li>Remarks: In case of non-submission of documents under numbers 2-4 above, they must be submitted within 24 hours immediately after receiving the notification from the Cultural Affairs Bureau, otherwise the application will not be accepted (the application form will not be open for submissions).</li> </ol>	

6	Application Results	After submitting the above documents and after IC reviews and confirms that the application conditions were met, there will be an opportunity to become a partner in this event. IC will then send a confirmation email to the successfully applied partner and the later will sign the statement in the email to finalize the application to confirm partnership.
7	Ticket Booking Methods and Discounts	<ol> <li>Partners can reserve or purchase any number of tickets for any of the above concerts at the best price.</li> <li>The partner can reserve tickets for a certain concert at least 7 days before the performance and tickets must be issued 7 days before the performance, otherwise they will not be reserved. All tickets must be paid in advance before being issued. If the tickets cannot be reserved within the above reservation period, the partner must pay immediately and issue the tickets without reservation.</li> </ol>
8	Number of Tickets	There will be 169 tickets per session, with no seating allocation.
9	Obligations that Partners must fulfill	<ul> <li>To actively co-operate in the promotion of the concerts to customers, to assist in posting relevant promotional messages on the organization's website or social media, and to display or place promotional materials provided by IC in conspicuous places in its business premises.</li> <li>Prominent places in the venue such as:</li> <li>♦ Travel Agencies</li> <li>♦ Hotel Reception</li> <li>♦ Hotel Room</li> <li>♦ Restaurant desktop belonging to the hotel</li> <li>Promotional materials displayed on the counter, etc.</li> </ul>
10	Other Terms and Conditions	<ol> <li>Discounted tickets are available on a first-come-first-served basis while supplies last.</li> <li>Unless the public departments of the Macao Special Administrative Region cease operations or the Dom Pedro V Theater is closed due to force majeure (including unforeseen internal technical failures or unavoidable natural or man-made disasters), no refunds will be accepted for tickets sold, exchange tickets or reschedule.</li> <li>In the case of concert refunds, tickets purchased from partners must be applied to the ticket supplier of the Cultural Affairs Bureau. Neither the Cultural Affairs Bureau nor the ticket supplier will accept individuals, groups or institutions that have obtained tickets through partners.</li> </ol>

\*The Cultural Affairs Bureau reserves the right of final interpretation of this regulation and activities.

\*\* For enquiries, please call (853) 8399 6835 during office hours.